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Susan Roederer
Office Manager

Maurer, Rifkin & Hill, P.C.
Carmel, Indiana

Law Firm Finds Secret of FileEngine

How Maurer, Rifkin & Hill moved from the "sneakernet" to getting things done.

Susan Roederer knows how to keep busy. As office manager of Carmel, Indiana-based law firm Maurer, Rifkin & Hill, P.C., she spends her days managing four attorneys, two paralegals, and three secretaries. What Roederer didn't know was what she was missing. "We literally joked that we were on the "sneakernet," Roederer says with a smile. "We walked our files, CD or floppy in hand, from one computer to another. We had no server and no file sharing."

About three years ago, Roederer and one of the attorneys researched available server options and they were still at a loss. There were too many options and confusing licensing terms, service agreements and warranty plans. They kept complaining, "Why isn't this just easy?"

A friend suggested that she investigate FileEngine. FileEngine is a unique file server appliance that uses Open Source Software, Linux and other products to deliver an integrated file server solution, free from the license costs, update cycles, and complexity of popular alternatives.

"After researching FileEngine and meeting with one of their representatives, it boiled down to the fact

FileEngine includes a DVD drive that backs up critical files automatically every night. The integrated WatchBot monitoring software alerts the FileEngine service center if there are any problems with the backup, the hard drives or any other server component.

Roederer remembers an awful experience that occurred before she had a FileEngine, "This is my office horror story: I used to back up files onto CD each night. One afternoon, I went looking for something on one of the backups and nothing was on the disc. You'd think I would have been warned about that when I was making the backup. I can't tell you how my heart was racing," laments Roederer. "Now, I know my files are backed up and that I have a copy, the FileEngine has a copy, and if needed, I have my paper file as well."

FileEngine also comes with a "No Worries" pledge and a unique server lease program. Organizations experience the benefits of a high-performance enterprise server while minimizing financial and staffing investment. For one monthly fee, customers get security; server functionality; and professional maintenance, support and service. The customer is not responsible for the operation and performance of the server, relieving them of that worry.

Roederer also remembers how smooth the delivery and integration of FileEngine was, "It was easier than

CASE FILE:



Simple • Safe • Secure • Smart

CLIENT: Maurer, Rifkin & Hill, P.C.

PROBLEM: Busy law firm needed a cost-effective and dependable server for file sharing, monitoring and backups.

SOLUTION: FileEngine – a high-performance enterprise server with predictable monthly payments, dependability, and No Worries pledge.

ADDED BONUS: No longer victims of the "sneakernet" and backup problems solved.

that a FileEngine would fit our needs at a price we could afford," notes Roederer. There are no per-user license fees with FileEngine, and installation and maintenance are included in the lease price. "I can count on a predictable monthly expense to provide the entire office safe and secure file storage," confirms Roederer. "We expect to add some staff soon and because we use a FileEngine, we won't need to buy additional licenses."

By nature, law firms are inundated with paperwork and computer files. Backups are extremely important.

I thought. At their suggestion, we slowly moved files from our computers onto the server. It was all seamless."

For Roederer and her staff, file sharing and monitoring have been the most helpful. "Monitoring was a substantial additional cost for the other servers," she said. The staff no longer worries about computer problems or programs they don't understand. They also don't know how they ever survived without a worry-free server and the ease of file sharing. "FileEngine has really helped everyone's productivity. The benefits are immeasurable," notes Roederer.

FileEngine®
No Worries.

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